

Today's Take-Aways

The Pulse

June 16, 2022

COVID-19 – Regional Updates

• As COVID safety measures continue to lift in the broader community, hospitals in the Champlain region are doing lots of work behind the scenes to determine what changes can be safely made with regards to COVID practices and policies. While a number of scenarios are being contemplated, and some hospitals have already made some decisions for their own facilities, we are hoping to at least be able to develop a collaborative approach to the changes being made in Renfrew County.

COVID-19 Vaccinations

• Discussions are taking place with the Renfrew County and District Health Unit around the vaccination plan for children five years of age and under. At this time, we are not sure if they will require our assistance for this aspect of the rollout.

Infection Prevention and Control

• Lots of changes took place this past weekend as the province revoked a number of COVID-related directives. However, many of these directives were immediately replaced with Ministry of Health guidance documents which meant that, overall, there were very few changes to COVID-related policies and procedures. It should also be noted for clarification that, while many provincial directives were revoked – this essentially represented a transfer in decision making from the province to the facilities themselves, and not a message that policies and procedures are no longer required.

• We anticipate that changes, in alignment with other hospitals in Renfrew County, are coming to the hospital's occupational health and infection control practices related to COVID. Once the details have been finalized, we hope to have more specific details to share.

Accreditation 2023

• Work has started in preparation for our hospital's 2023 Accreditation Survey.

For those of you new to the process, an accreditation survey assesses health services against standards based on best practices to identify what is being done well and what needs to be improved. Accreditation surveys which take place every four years at this time, provide us with an opportunity to not only showcase our strengths but to also uncover new ways in which to improve the quality of care.

A team of accreditation surveyors will visit our hospital April 3-6, 2023 to conduct a comprehensive onsite survey assessing the leadership, governance, clinical programs and services against Accreditation Canada requirements for quality and safety. These requirements include national standards of excellence, required organizational practices to ensure best practices and reduce potential harm and questionnaires to assess the work environment, patient safety, governance functioning and client experience.

Part of the advance work being done for this includes various surveys of those within and external to our organization.

Today's Take-Aways Continued

Today, a memo went out seeking participation from a number of staff groups within the hospital for one of the first of these mandatory surveys. We encourage everyone who is eligible, to participate.

Supply Status

• Our purchasing team is still dealing with a lot of logistics and supply chain issues with no current end in sight. The department continues to work with individual departments as the need arises in order to look at alternate product options or vendors.

Departmental Updates

Emergency Department

• Infection Prevention and Control is working with the ED team to develop guidance around the new MonkeyPox virus.

Diagnostic Imaging

• Due to a widespread shortage of contrast dye used for various diagnostic tests, the department is working with our Radiologists in order to conserve the dye where possible. In addition, the department is working closely with regional partners to ensure everyone has the amount they require, sharing supply if necessary. It's anticipated that the supply availability may be challenged for at least the next 4-6 weeks.

Human Resources

• The team is hoping for a smooth implementation of the new autocall roll out on June 20th.

Lab

• The team has been busy this week going through their own accreditation process.

Medical

• The team is excited to welcome the new Unit Support Worker who will be assisting with activities for many of the ALC patients starting June 20th.

PRH Auxiliary

• Our Auxiliary is pleased to announce that Pam Etmanskie has accepted the volunteer position of Assistant Manager in the Mural Café at the Pembroke Regional Hospital.

Following a 46-year career at RBC in various leadership roles, most recently, Bank Manager, Pam wanted to give back to the community, and brings her expertise and management skills to the hospital.

Pam joins the team of many dedicated volunteers who give their time through work in the Gift Shop, Bingo and the Café.

PRH Foundation

• Tickets for the in-person Black and White Gala went on sale this week and the event is already 25% sold!

• Be sure to check out the new electronic donor wall which has been installed on the ground floor of Tower B. It should be up and running soon!

• Congratulations to Krista St.Louis of Pembroke who was the Spring Lotto Grand Prize winner. A total of \$133,900 was raised for PRH through this initiative.



Foundation News Pembroke Regional Hospital Foundation





ERIN VAN ALLEN

Erin's dedication to ICU/ED nurse's professional practice is consistently over and above all expectations. She even spends her personal time supporting our nurses. We are very fortunate to have such a dedicated educator.





AYLA DERY

I would like to sincerely thank the Day Surgery team (Teena, Lauren, Dr. Abutu and I can't recall the names of others including the anesthesiologist) who so very kindly helped me through my anxiety. You all deserve so much recognition for going so much out of your way to make sure I was as comfortable as possible. You are all in the right profession, and the PRH is truly blessed to have each of you, as are your patients. My sincerest thanks to you all.

We would like to thank Ayla for her compassion and professionalism. She cared for my husband when he was waiting for abdominal surgery. Thank you for going above and beyond. You are our superhero.



Week #8 Estimated Jackpot \$16,000! www.PRHcatchtheace.ca



Grand Prize Draw Winner

Congratulations

Krista St. Louis

of Pembroke Ticket #1820931



PRH Surgical Program Renovation

After many years of planning, Hein Construction will start next week on the renovations for the new Day Surgery and inpatient surgical space.

The project, which has been divided into three phases, is scheduled for completion in early 2024 .

Phase one will involve the relocation of staff and services in preparation for the main phases. This phase consists of moving the Chapel on the third floor of Tower A to the first floor. We will also be renovating the nutrition room across from the third floor nursing station and adding a new IT closet along with a new staff washroom just around the corner.

On the fourth floor, we will be adding a new electrical room for the additional power required. Starting Monday, you will see infection control walls being erected in front of these three areas. Once inspected and approved, Hein Construction will have Elite Environmental start asbestos abatement. This will take about a month to complete and then demolition on the areas will begin.

Phase one should be completed late this year.

You will also notice a large fence and gate being installed at the south end of the helicopter pad. This will be the staging area for Hein Construction.

Phases two and three will involve renovations on the third floor with more details to come...

Upcoming Roof Work

Roofwork on Towers C and D is scheduled to take place next week. A crane will be on site Friday and Monday in order to bring materials up to the roof for this job.



GRATITUDE

To include a special message in this section, email celebration&recognition@prh.email.

• I would like to thank **Dawn Niles** and **Robert Kramer** for the exceptional work they have done in Tower C - Geriatric Wing. This was a very tedious project and their finished work looks amazing!

Donna Jones, Enviromental Services Supervisor

• Thank you to **Karen Lavigne (Ambulatory Clinics)** for always being so helpful, keeping a positive attitude, and doing little things to make peoples days a little bit more special.

Carleen Clouthier (Diabetes Clinic)

• Thank you to **Guylaine Fauvel (Stroke Prevention Clinic)** for being such a great roommate to share an office with. Your kind personality and infectious laugh make the office that much brighter.

Carleen Clouthier

• Thank You to **Connie Young (Geriatric Day Hospital)** for filling in and orientating staff during staff shortages. Thanks to **Sonya Silver (Rehab)** for being so flexible!

Julia Reddy (Ambulatory Clinics)



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Call today for **an Auto or Home** insurance quote, and get a \$20 gift of your choice on us. 1-800-387-1963

Hurry! This offer is only valid until June 17, 2022. If you are already insured with The Co-operators, we appreciate your business.

EMPLOYEE DISCOUNTS

Looking for hotel and attraction discounts for your summer vacation plans? Looking to see if we have any discounts for phone plans? Need a cheaper rate for Park 'N Fly? Looking for group insurance rates? Want to learn more about the PRH Staff Association? Trying to find discounts for Canada's Wonderland (Perkopolis) or Logos Land?

Visit **Staff Discounts** on the PRH website! https://www.pemreghos.org/staffdiscounts

Connect with us in



Members of the Senior Leadership Team recently visited the Diagnostic Imaging Department to learn about and celebrate the new mammography equipment and Nuclear Medicine machine that were recently installed at Pembroke Regional Hospital.

Technologists Melissa McGraw and Stephanie Kutschke highlighted the improvements they are seeing from the new mammography equipment including quicker testing time, improved patient comfort during testing, better image quality, improved flow in the mammography room and ergonomic improvements for staff performing the testing.

MRT(N)/Radiation Safety Officer Katie Fadock shared with SLT that the new Nuclear Medicine machine has improved imaging capabilities and quality, is more ergonomically-friendly and generally offers quicker scan times. While there is still some learning to be done to use the machine to its full potential, the department is thrilled to provide this level of diagnostics to our community close to home.

















Your donation matters

It matters to every patient across Canada. Because it's something we can do today to help others wake up healthier tomorrow.

Upcoming blood donation events

Germania Club Pembroke 15 Bennett St. Pembroke

Thursday, August 11 2:00 pm to 7:00 pm

Join Canada's Lifeline Book now at blood.ca or call 1888 2 DONATE



Sunday, August 28, 2022

A timed self-supported road ride celebrating cycling in the Ottawa Valley

2021 Winner

Ottawa Valley

Fourism Association

11

family

ecial Event Award

FOUR ROUTES 100 k Monarch of the Mountains 65 k Bonnechere Beauty 50 k Gravel Grinder 20 k Cave Coaster Family Ride *OR: Create your own virtual tour and ride it anywhere*

LOCATION All routes depart from Legion Field, Eganville

REGISTRATION online at tourdebonnechere.blogspot.com

Money raised will support initiatives driven by the Renfrew County Mental Health and Addiction Planning Table, the Eganville Food Bank as well as the vital work of other



The Mural Cake

Dear valued staff and customers:

As you know the past few years have been difficult in so many ways and we want to thank you for your continuing support of the Mural Cafe.

As a result of experiencing increasing costs from our suppliers, there will be a price increase on some of our menu items effective June 13th.

We appreciate your continued loyalty, support and understanding.

The Pembroke Regional Hospital Auxiliary



b LifeWorks

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English: 1-844-880-9142 French: 1-844-880-9143 www.workhealthlife.com

LifeWorks offer a full breadth of services for your work, health and life.



MENU: Hamburger or Chicken on a Bun (garnished to order), Coleslaw, Water or Pop and a Buttertart. Gluten free salad/dessert options will be available for those who need them and entree can be bunless.

TIMED pre-orders are recommended for LARGE group orders. NOTE: Pre-ordered entrees will not be garnished. Timeslots are scheduled in 15 minute intervals starting at 11 a.m. and available on a first-come first serve basis. Please email all pre-orders to pr@prh.email by June 24th. Specify # of burgers/chicken and pickup time.

Enjoy! All compliments of Pembroke Regional Hospital. Need a space to eat? Try the cafeteria, exterior deck or the new Rehab deck.

THE LUNCH BOX WILL BE OPEN FOR DINNER FOR EVENING STAFF FROM 4-6 P.M. PACKAGED BURGER MEALS WILL BE DELIVERED TO UNITS FOR NIGHT STAFF. STAFF WHO WORK OFFSITE ARE INVITED TO DROP BY FOR LUNCH - TAKEOUT AVAILABLE, OR MANAGERS CAN ARRANGE A SIMILAR MEAL FOR OFFSITE STAFF.

The Pembroke Regional Hospital's Sunshine Gift Shop is having a

FATHER'S DAY SALE

MONDAY, MAY 30th to SATURDAY, JUNE 18th

20% off all store Merchandise

Check out our draw items on display in the gift shop for Father's Day

1st prize: 2 Hardwood chairs \$400 Value

2nd prize: Wood Burning Fire Pit \$300 Value

3rd Prize: Planter box \$200 Value

TICKETS \$2 EACH OR 3 FOR \$5

Gift Shop is OPEN Monday to Friday from 10 to 4 and Saturday & Sunday from 1 to 4

THANKS FOR YOUR CONTINUED SUPPORT

